

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Fonterra Co-operative Group Ltd

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

4-0082-10-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Consumer Goods Manufacturers

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## Consumer Goods Manufacturers

### Operational Profile

#### 1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand-Manufacturer
- Manufacturing on behalf of other third party brands

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### Operations and Certification Progress

#### 2.1.1 In the markets where you operate, in which do you manufacture goods with palm oil and oil palm products?

- Australia
- Chile
- Indonesia
- New Zealand
- Philippines
- Saudi Arabia
- Thailand

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#### 2.1.2 Do you have a system for calculating how much palm oil and oil palm products you use?

Yes

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#### 2.1.3 Does this system only cover your own-brand or all the brands you manufacture?

all-brand

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#### 2.1.4 In the markets where you operate, in which do you calculate how much palm oil and oil palm product there is, in the goods you manufacture?

- Australia
- Chile
- Indonesia
- New Zealand
- Saudi Arabia
- Thailand

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#### 2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

6,666

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#### 2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

592

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#### 2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

400,000

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**2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)**

7,877

**2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)**

415,135

**2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book & Claim	3,341.00	592.00	-	2,162.00
2.3.2 Mass Balance	3,096.00	-	-	5,532.00
2.3.3 Segregated	229.00	-	-	183.00
2.3.4 Identity Preserved	-	-	-	-
2.3.5 Total volume	6,666.00	592.00	-	7,877.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies ? (in tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book & Claim	-	-	-	-
2.4.2 Mass Balance	-	-	-	-
2.4.3 Segregated	-	-	-	-
2.4.4 Identity Preserved	-	-	-	-
2.4.5 Total volume	-	-	-	-

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume used by your company in the following regions:**

2.5.1 Africa	--
2.5.2 Australasia	100%
2.5.3 China	--
2.5.4 Europe	--
2.5.5 India	--
2.5.6 North America	--
2.5.7 South America	100%
2.5.8 Indonesia	100%
2.5.9 Malaysia	--
2.5.10 Middle East	100%
2.5.11 Rest of Asia	100%

### Time-Bound Plan

**3.1 Date of first supply chain certification (planned or achieved)**

2008

**3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products**

2008

**3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2018

**3.5 In which markets where you operate do these commitments cover?**

Australia, Chile, Indonesia, New Zealand, Philippines, Saudi Arabia, Thailand

**3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

Yes

**3.7 Does your company have a Time-Bound Plan to only use RSPO certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies brands?**

Yes

### Trademark Related

**4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

No

**Please explain why**

No current plans to use. Next step is Fonterra will move towards sourcing segregated supply palm oil from credible organisations with an aim of 100% segregated supply by 2018.

We use RSPO Supply Chain Certification for products from Bayswater and Cobden sites in Australia to allow customers to make claims on our private label products

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Fonterra will move towards sourcing segregated supply palm oil from credible organisations with an aim of 100% segregated supply by end of 2018.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

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- Others:

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**Application of Principles & Criteria for all members sectors****7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:** Water, land, energy and carbon footprints

Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)

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Related link:

[www.fonterra.com/content/dam/fonterra-public-website/pdf/FONTERRA\\_SUPPLIER\\_SUSTAINABILITY\\_CODE\\_OF\\_PRACTICE\\_](http://www.fonterra.com/content/dam/fonterra-public-website/pdf/FONTERRA_SUPPLIER_SUSTAINABILITY_CODE_OF_PRACTICE_)

 Land Use Rights

Uploaded file: [M-Policies-to-PNC-landuseright.pdf](#)

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[www.fonterra.com/content/dam/fonterra-public-website/pdf/FONTERRA\\_SUPPLIER\\_SUSTAINABILITY\\_CODE\\_OF\\_PRACTICE\\_](http://www.fonterra.com/content/dam/fonterra-public-website/pdf/FONTERRA_SUPPLIER_SUSTAINABILITY_CODE_OF_PRACTICE_)

 Ethical conduct and human rights

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 Labour rights

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 Stakeholder engagement

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 None of the above

**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified palm products? What languages are these guidelines available in?**

Fonterra's Group Palm Products Standard requires that "Fonterra move towards sourcing segregated supply palm oil from credible organisations supply by 2018."

Uploaded files: [M-Practice-Guidelines.pdf](#)

Related Link: [https://www.fonterra.com/content/dam/fonterra-public-website/pdf/FONTERRA\\_SUPPLIER\\_SUSTAINABILITY\\_OF\\_PRACTICE\\_V1\\_1\\_2017.pdf](https://www.fonterra.com/content/dam/fonterra-public-website/pdf/FONTERRA_SUPPLIER_SUSTAINABILITY_OF_PRACTICE_V1_1_2017.pdf)

## GHG Emissions

**8.1 Are you currently assessing the GHG emissions from your operations?**

Yes

Related link: <https://view.publitas.com/fonterra/fonterra-annual-review-2016/page/60-61>

**8.2 Do you publicly report the GHG emissions of your operations?**

Yes

Related link: <https://view.publitas.com/fonterra/fonterra-annual-review-2016/page/60-61>

## Support for Smallholders

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

Yes, in 2018

## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Cost and availability of segregated supply/identity preserved oil, and ability to influence within the supply chain remains a challenge. Fonterra also procures Palm kernel expeller (X MT) which poses significant challenges in terms of segregated supply and traceability to plantation.

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### **2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Fonterra has partnered with an independent/global non-profit/technical organization with offices in Malaysia and Indonesia to engage with our direct supplier and assess compliance within our supply chain against the Fonterra Group Palm Product Standard and progress towards our 2018 target for segregated palm oil supply and traceability for all palm products

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### **3 Other information on palm oil (sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://view.publitas.com/fonterra/fonterra-annual-review-2016/page/1>

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